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| Adult Education Provider: | Quinsigamond Community College (QCC) |
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| Type of Organization: | Community College |
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| Workforce Training Provider:  | QCC Center for Workforce Development & Continuing Education |
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| Employer Partners: | UMass Memorial |
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| Level: | ESOL SPL 5 |
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| Credentials: | Certified Clinical Medical Assistant (CCMA) |
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| Occupational Cluster: | [Healthcare](https://www.bls.gov/ooh/healthcare/home.htm) |
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| Occupation: | [Medical Assistants](https://www.bls.gov/ooh/healthcare/medical-assistants.htm) |
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| Program Description: | In this 18-week course, students will learn medical terminology, medical law and ethics, HIPAA rules, scheduling systems, patient check-in and check-out procedures, contents of a medical record, anatomy, pathophysiology, pharmacology, nutrition, phlebotomy theory, injections, and routine treatment and laboratory duties. Students who successfully complete this program can sit for National Healthcare Association’s CCMA exam. |

**Weekly Schedule**



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|  | **Monday** | **Tuesday** | **Thursday** | **Saturday** |
| 8:00 AM – 4:00 PM |  |  |  | Medical Assistant Instruction |
| 5:00 PM – 10:00 PM | ESOL Instruction | ESOL Instruction | Medical Assistant Instruction |  |

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**Website:** [*https://www.qcc.edu/learn-qcc/advance-your-career*](https://www.qcc.edu/learn-qcc/advance-your-career)